

### SCORING CRITERIA

SCORING CRITERIA				
Sl. No	Evaluation being done for	Maximum Points	Remarks please write details	
			Description	Points
1	Experience in the field	15	5 to 10 years	10
			More than 10 years	11
			More than 15 years	12
			More than 20 years	13
			More than 25 years	14
			More than 30 years	15
2	Annual Turnover exclusively on Housekeeping & General cleaning services (Average of last three FY)deployed by their company in other units)(40% of estimated value in bid document)	15	100Lakhto125 Lakh	10
			More than 125 Lakh	11
			More than 250 Lakh	12
			More than 375 Lakh	13
			More than 450 Lakh	14
			More than 500 Lakh	15
3	Number of orders (Individual units/buildings) from Government Establishments (GEs) / Public Sector Banks (PSBs) / Public Sector Undertakings (PSUs) served (for Housekeeping and General Cleaning services) in last 3 years.	20	2 to 4 orders	15
			More than 4 orders	16
			More than 6 orders	17
			More than 8 orders	18
			More than 10 orders	19
			More than 12 orders	20
4	Net worth (1/3 <sup>rd</sup> of turnover and subsequent slabs)	10	35 Lakh to 100 Lakh	5
			More than 100 Lakh	6
			More than 150 Lakh	7
			More than 200 Lakh	8
			More than 250 Lakh	9
			More than 300 Lakh	10
5	Feedback from Client/Customer in their letterhead	10	“Excellent / Good” in one Feedback	5
			“Excellent / Good” in more than one Feedback	10
6	Timely payment of Salary to the deployed personnels and statutory payment of EPF, ESI etc.	20	Payment done after 05th & before 10th of every subsequent month.	10
			Payment done before 5th of every subsequent month.	20
7	ISO certification	3	Obtained	3
			Nil	0
8	Should have work orders /completion certificate of having deployed housekeeping personnel for minimum 100,000 sft area	7	50,000-60,000sft	2
			60,000-70,000sft	3
			70,000-80,000sft	4
			80,000-90,000sft	5
			90,000-1,00,000sft	6
			Above 1,00,000sft	7
Total		100		